

# Important information about work starting in your area

## Footway resurfacing work

### What is happening

We are pleased to inform you that we will be carrying out footway resurfacing along **Meadway and South Mead**. The work will take approximately 2 weeks to complete, commencing from Tuesday 7 January between the hours of 08:00 – 17:00. **Please note that occasionally the works have to be changed at short notice due to unforeseen circumstances such as adverse weather conditions or logistics.**

We understand there is no right time to undertake this work however, the scheme has been carefully planned to minimise disruption to local residents, businesses and members of the travelling public.



Under current Health & Safety legislation and for the safety of our workforce and members of the public, **it will be necessary for a road closure to be in place during the works.**

### What you can expect to see

- Signage mobilised on street in advance of the work starting to notify of the work
- Our team working on the pavements
- Machinery and vehicles
- Barrired areas to create safe working zones, in line with current health & safety legislation
- Some small, intermittent periods of noise
- Pedestrian access, and access to emergency vehicles maintained at all times

### Access to your property

**Please refrain from parking on, or obstructing the footway whilst the work is carried out.**

We aim to minimise disruption to local residents whilst we deliver these improvements. We will make every effort to maintain vehicular access to your property, but there may be periods of time when point of entry may vary. If you have any specific access requirements, please raise these with our supervisor on site at the earliest opportunity.

Your safety and the safety of our workforce is our primary concern. Therefore, Traffic Management Officers supplied with CCTV cameras will be present during the works to assist you as the site operations progress

### Overhanging hedges

If you have any hedges or shrubs that overhang the footway, please arrange for the vegetation to be cut back prior to work being carried out outside your property. Should this be a problem, please do not hesitate to raise this with our site supervisor.

### Wall and boundary fences

Prior to the commencement of the above works a dilapidation survey will be carried out to adjacent properties, this survey includes but is not limited to areas such as walls, boundary fencing and driveways. Should any defects be highlighted during this survey individual property owners will be contacted to discuss areas of concern.

### Keeping you informed

If you would like to talk to us about any aspects of the scheme as it progresses, our on site team is your best point of contact. Alternatively, you can call us on 0300 123 5020.

# Your satisfaction with recent road/footway improvements

Cheshire East Highways recently improved the road /footway outside your property and we would like to hear your feedback.



The work forms part of our Carriageway Improvement Programme and involves surfacing treatments to improve the overall condition of your road /footway.

Fixing roads borough wide involves a lot of work and we are always looking for ways in which we can improve our service. We do our utmost to be as considerate as we can to those directly affected by our works, and we would like to hear your feedback.



We welcome your views about the work that has taken place, so please take a moment to complete our freepost survey. You can also complete this survey online by scanning the code with your smart device camera:

Please indicate your satisfaction level by marking on the bar for each question below, with 1 being "Very dissatisfied" and 5 being "Very satisfied".

	V.Dissatisfied				V.Satisfied
	1	2	3	4	5
<b>Advance Information about the works?</b>	1	2	3	4	5
<b>Work completed within planned timescales?</b>	1	2	3	4	5
<b>Courtesy/Co-operation of the workforce?</b>	1	2	3	4	5
<b>Your safety through the Site?</b>	1	2	3	4	5
<b>The quality of the finished work?</b>	1	2	3	4	5
<b>Overall how satisfied were you with the works?</b>	1	2	3	4	5

Additional comments:

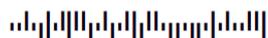
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Thank you for taking the time to complete this survey, please note this survey is anonymous therefore we cannot respond to your comments. However, if you would like to discuss the matter further, please contact us on 0300 123 5020.

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