



Poynton Update and News. Flooding. How to prepare and what action to take in the event of a flood

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This document offers Poynton residents information about how to prepare and what action to take if their property is at risk of flooding.

- **Make a Household Flood Plan.** Here's one example <https://thefloodhub.co.uk/wp-content/uploads/2019/01/Household-Flood-Plan.pdf>
- **Consider purchasing flood defence equipment.** e.g. hydrosnakes. There's more information here <http://bluepages.org.uk/>.
- **Be Flood Aware. Monitor local weather and flood information.**
Floodline is the Environment Agency's flood warning and information service for England.

Flood warning service

https://www.gov.uk/sign-up-for-flood-warnings?_ga=2.73112019.1337597606.1602505552-1965956205.1585300551

Poynton Brook has an Environment Agency monitoring station. River levels here can be viewed here: bit.ly/checkflooding5201
When the level reaches 1.15m at this location, there is a risk of minor flooding.

Please note:

- **The flood notifications are only for main river flooding (Poynton Brook) and don't include ordinary watercourses (Park Lane Stream and Coppice Stream) or surface water flooding.**
- **You will only be able to register if you are in a flood risk area.**



PREPARE

ACT

SURVIVE

- Prepare a bag that includes medicines and insurance documents
- Visit flood-warning-information.service.gov.uk
- Turn off gas, water and electricity
- Move things upstairs or to safety
- Move family, pets and car to safety
- Call 999 if in immediate danger
- Follow advice from emergency services
- Keep yourself and your family safe

Your home could also be susceptible to surface water flooding. Surface water maps can be found using the link below.

<https://check-for-flooding.service.gov.uk/>

Monitor the weather

The Met Office provides up to date weather information. <https://www.metoffice.gov.uk/>

Poynton Town Council will also post a message on it's Facebook page to highlight when the Met Office issues an amber or red weather warning for heavy rain in Poynton or the Environment Agency issues a Flood Alert, Flood Warning or Severe Flood Warning for Poynton Brook.

Who to report flooding to

- **Environment Agency - Flooding from a main river.** Incident Hotline. 0800 80 70 60 (24-hour service). Floodline. 0345 988 1188 (24-hour service).
- **Cheshire East Highways Service - Flooding from ordinary watercourses (non-main river) or the public highway or a problem with a drain or grid (also known as a gully).**
To report an urgent incident, call: 0300 123 5025.
- **United Utilities - Flooding from a burst water mains.** Report a Leak. 0800 330033.
- **Flooding from a public sewer.** 0345 672 3723.
- **Canal and River Trust - Flooding from a canal.** In an emergency. 0800 47 999 47.
To report an incident call 0303 040 4040.
- **Electricity** 24-hour emergency helpline. National Grid ESO. Call 105.
- **Gas** emergencies. Call 0800 111 999.



DURING A FLOOD. TAKE ACTION!

If there is a risk to life or persons require assistance with evacuation as a result of flooding please call 999.

Practical steps to take in a flooding emergency

1. Act on your Household Flood Plan and get your Flood Kit (see 6).
2. Move your family and pets to a safe place.
3. Move your car or other vehicles to higher ground, if it is safe to do so.
4. Use previously installed flood protection equipment, such as flood barriers, air brick covers and pumps to protect your property. Any equipment should be professionally supplied and installed to help reduce the impact of flood water.
5. Move important items upstairs or to a safe place in your property, starting with cherished items of personal value that you will not be able to replace (such as family photographs). Next move valuables (such as computers), movable furniture and furnishings.
6. You may need to leave your property, so pack a bag with enough items for a few nights away. Include essential items including a torch with spare batteries, mobile phone and charger, warm clothes, home insurance information, water, food, first aid kit and any prescription medicines or baby care items you may need.
7. Turn off gas, electricity and water mains supplies before flood water starts to enter your property. Never touch an electrical switch if you are standing in water.
8. If it is safe to do so, make sure neighbours are aware of the situation and offer help to anyone who may need it.
9. Listen to the advice of the emergency services and be ready to evacuate your property if told to do so. Most evacuation centres will let you bring your pets.
10. Avoid walking, cycling or driving through flood water. 30 cm of fast-flowing water can move a car and water 6 inches deep can knock an adult off their feet.
11. Flood water is dangerous and may be polluted. Wash your hands thoroughly if you've been in contact with it.
12. If you experience sewage flooding to your home and garden you should contact United Utilities immediately before taking any action yourself.
13. If you are trapped by flooding, remain near a window to attract attention.
14. Do not lift manholes or attempt to access drainage systems unless you are authorised to do so. You could be putting yourself or others in danger and diverting floodwater.

Don't forget: Health and safety is the main priority.

- Do not re-enter your home unless it is safe to do so.
- Do not eat or drink anything that has been contaminated by flood water.
- Call NHS 111 for advice on medical prescriptions if you have been evacuated. Do not take medication contaminated by flood water.
- If an animal is in danger, log the issue with Cheshire Fire and Rescue on 01606 868700. The switchboard is open 8.30am – 5pm, Monday to Friday.

For more detailed information about protecting yourself, your family and property, see Poynton Town Council's website: bit.ly/PTCFLOODINGPAGE

